



## Withdrawal for consumers for online orders

You have the right to withdraw from this contract within fourteen days without giving any reason.

The cancellation period is **fourteen days** from the date on which you or a third party named or authorized by you, who is not the carrier, have taken possession of the goods.

To exercise your right of withdrawal, you must contact us (Wörmann GmbH, Torsstraße 29, 85241 Hebertshausen, Tel.: +498131-29278-23, Fax: +498131 - 29278-42, Mail: [service@woermann.eu](mailto:service@woermann.eu)) by means of a clear statement (e.g. a letter sent by post, fax or e-mail) about your decision to withdraw from this contract. You can use the attached model withdrawal form, which is **not** required.

To comply with the withdrawal period, it is sufficient that you **send** the message about the Exercise of the right of withdrawal before the expiry of the withdrawal period.

## Consequences of cancellation

In the case of an effective cancellation, we have to return all the payments we have received from you, including the delivery costs (except for the additional costs arising from the fact that you choose a different type of delivery than the cheapest standard delivery we offer), and no later than thirty days from the date on which the notice of withdrawal of this contract has reached us.

If you can not return or give us the received performance as well as usages (for example, advantages of use) in whole or in part or only in a deteriorated condition, you have to pay us compensation for the value. In the case of the surrender of things, this does not apply if the deterioration of the thing solely due to their examination - as they would have been possible in the store business, for example.

For repayment, we will use the same means of payment as you used in the original transaction, unless otherwise agreed with you; In no case will you be charged for this repayment fees.

You must return the goods (s) without delay, at the latest within fourteen days, to which you have informed us about the cancellation of this contract. Goods that are not ready for parcels are to be returned by the purchaser in the distribution center. The deadline is met if you send the goods before expiry of the deadline.

You bear the immediate costs of returning the goods.